



NorthStar Surgery

Specialists, P.A.

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New Patient Portal Information

The patient portal is a HIPPA compliant electronic communication system. It allows us to communicate health information electronically safely. With the patient portal, you will be able to do the following:

- Cancel appointment
- Request a refill on medication
- Send us an address update
- Request account balance inquiry
- Request medical records
- Ask medical questions about your health condition and send updates on your condition

With the patient portal set up, we will also be able to do the following:

- Send you patient information related to your medical condition
- Send you specific information about your medical record including summaries and test results
- Answer personal health questions related to your medical condition
- Send you information related to you appointment, billing and prescription refills

To get the patient portal set up, you will need to provide us with a valid email address. With that email we will set up the patient portal in the EMR, and then you will receive an email from the portal. The email will contain a link to the portal, and at that time you will enter your ID and temporary password provided to you from us. You will have the capability of updating your password once you are logged in.

ID: _____

Password: _____

Please feel free to call our office should you have any questions.

Sincerely,

Northstar Surgery Specialist Staff